


Care Convene Platform Solutions Overview



Care Convene is a comprehensive digital health platform that connects patients and care teams on-demand anywhere, removing barriers to effective communication and engagement.

It's about Time. Your patients'...and yours.
Care Convene is your partner in delivering real-time digital care.

Care Convene's clinician-centered design empowers care teams to better coordinate safe effective care while aiding workflows that support risk-based measures. This is through one all-inclusive platform, accessible by the entire care team.

Our technology allows providers, payers, and patients access to **ONE** personal health platform for:

- In-the-moment care coordination
- Education
- To-dos, and
- Direct communication

The results? Better health management = increased access and engagement, convenience, and time saved.

All with minimal technology requirements and platform fees.

Care Convene offers the following digital solutions in **REAL-TIME**:

1. Patient & Provider Communications

- Telehealth connects patients to providers and care teams through on-demand and scheduled text-a-visits and app-enabled patient-initiated video visits
- Chronic Disease Symptom Reporting
- Remote Patient Monitoring: Biometric data reporting
- Patient Initiated Symptom Reporting/Clinic Alerting

2. Care Coordination

- Admission, Discharge, & Transitions (ADT/CDD) Delivery (App & Web), and Advanced & Customized Filters
- Hospital Discharge Summary
- ADT Enabled Chat and Video Visits
- Secure Care Team Messaging and referrals (Q1 2022)
- ADT communication notes

3. Outreach Campaigns

- SMS/Email delivered clinical assessments
- Screenings: Chronic Condition Disease Management (CCM), Social Determinants of Health (SDOH), Gaps in Care, Post-Discharge
- Surveys: Patient Satisfaction



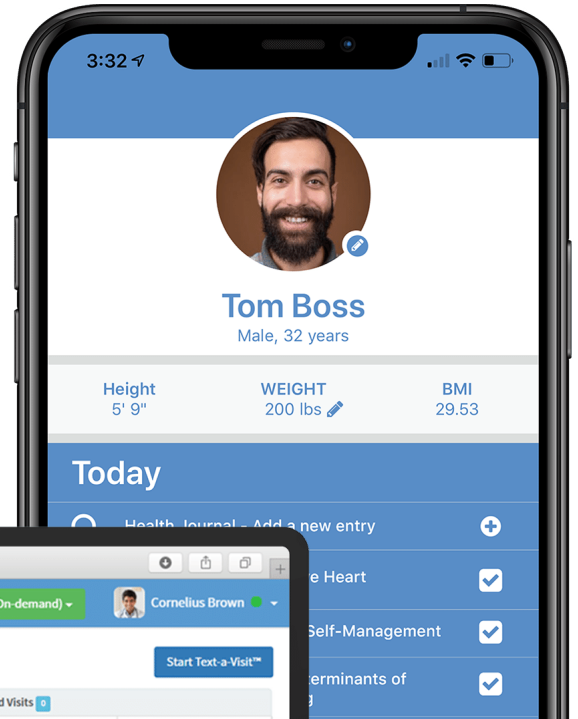
4. Consolidated Consumer Health Information Payer API

- Consolidated Personal Health Record
- Fast Healthcare Interoperability Resources (FHIR) integrated health information
- Longitudinal Health Journal

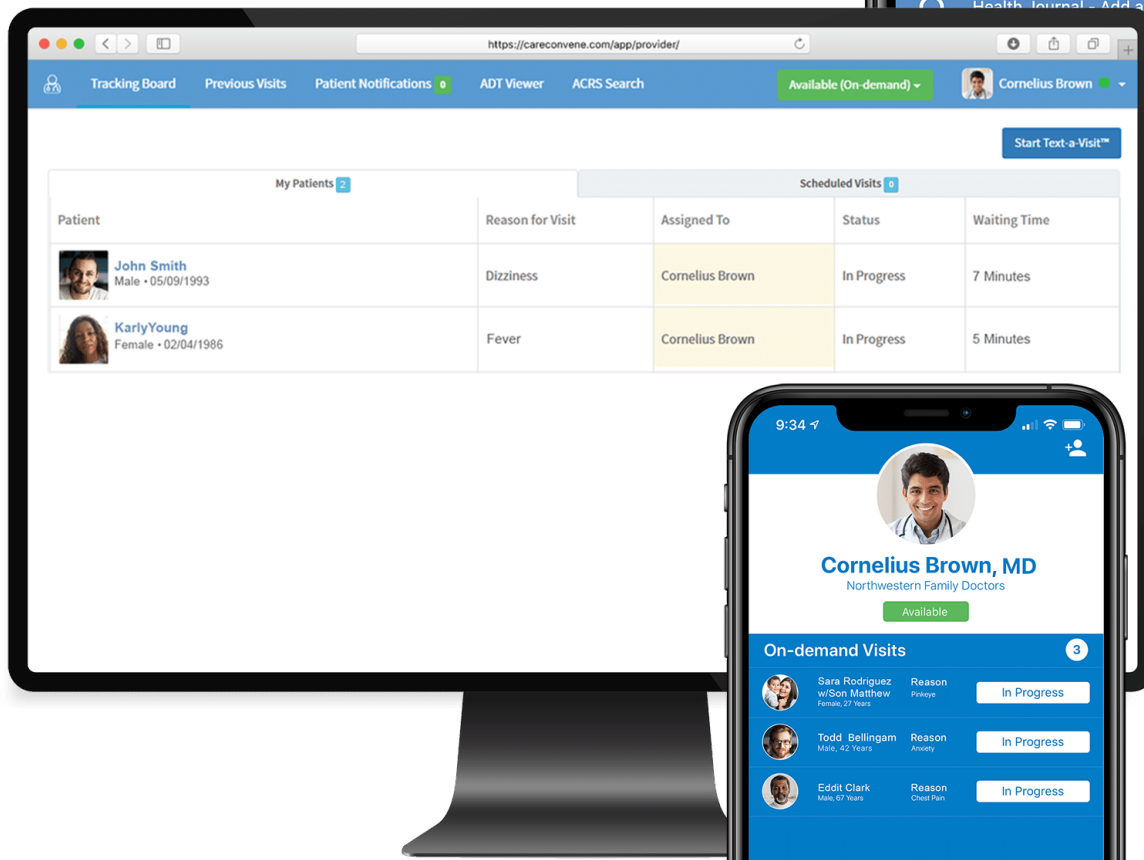
5. Clinical Collaboration - Coming Q1 2022

- Clinician to clinician communication

Patient App, Provider/Clinic



Portal, Provider/Clinic App



Care Convene is connected to the Michigan statewide HIE. Get connected. Contact Account Services at help@mihin.org and visit careconvene.com to learn more.